

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

#### **REDACTED - FOR PUBLIC INSPECTION**

October 15, 2013

#### Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554 ACCEPTED/FILED

OCT 222013

Federal Communications Commission
Office of the Secretary

Re:

WC Docket No. 10-90, WC Docket No. 11-42 2013 ETC Annual Report of Delta Telephone Company, Inc. Study Area Code 280452

Dear Ms. Dortch:

On behalf of Delta Telephone Company, Inc. ("Delta"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.\(^1\) Delta seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.\(^2\) The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. Also attached is a letter requesting confidential treatment of section 54.313(a)(2) outage reporting under section 0.459.\(^3\)

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

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<sup>3</sup> 47 C.F.R. § 0.459.

Echelon Building II, Suite 200 9430 Research Blvd., Austin, TX 78759 phone: 512-338-0473, fax: 512-346-0822 Eagandale Corporate Center, Suite 310 1380 Corporate Center Curve, Eagan, MN 55121 phone: 651-452-2660, fax: 651-452-1909 6849 Peachtree Durwoody Road Bldg. B-3, Suite 200, Atlanta, GA 30328 phone: 770-569-2105, fax: 770-410-1608 547 South Oakview Lane Bountiful, UT 84010 phone: 801-294-4576, fax: 801-294-5124

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>2</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).



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Federal Communications Commission
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Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2013 ETC Annual Report of Delta Telephone Company, Inc.

Study Area Code 280452 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client, Delta Telephone Company, Inc. ("Delta" or "the Company"), hereby requests, pursuant to Section 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the report submitted in fulfillment of the above-referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).<sup>2</sup>

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
- 2. Eligible Telecommunications Carriers ("ETCs") must file with the Commission the reporting information which is contained in the attachment to the Report pursuant to Sections 54.313 and 54.422 and as specified in the August 6, 2013 Public Notice.<sup>4</sup>
- 3. The information contained in the attachment to the Report for which Delta seeks the withholding from public inspection is data pertaining to the Company's outages

<sup>1 47</sup> C.F.R. § 0.459.

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>&</sup>lt;sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>4</sup> See Wireline Competition Bureau Announces Filing Deadline of October 15, 2013 for Eligible Telecommunications Carriers to File High-Cost and Low-Income Annual Reports, and Announces Filing Deadline of December 16, 2013 for States and ETCs to File Annual Use Certifications, DA 13-1707 (rel. Aug. 6, 2013) ("August 6, 2013 Public Notice").

provided at FCC Form 481 attachment Line 200, Service Outage Reporting. Information of this nature is confidential commercial information routinely withheld from public inspection.

- 4. With respect to identifying the degree to which the attachment concerns a service that is subject to competition, the information pertains to the network and operations of a telecommunications company that has competitors that could benefit if they were able to have access to this information.
- 5. With respect to identifying possible exposure to competitive harm, the information contained in the attachment is information that is not customarily released to the public. Because the telecommunications market is highly competitive, release of this information could substantially harm the Company's telecommunications business.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal.
- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. The Commission has previously concluded that there is a presumptive likelihood of substantial competitive harm from disclosure of outage information. The Commission also determined the disclosure of outage reporting information to the public could present an unacceptable risk of more effective terrorist activity and could therefore result in potential harm to the public and the national defense.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to FCC Form 481 attachment at Line 200, Service Outage Reporting. Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

<sup>&</sup>lt;sup>5</sup> See In the Matter of New Part 4 of the Commission's Rules Concerning Disruptions to Communications, ET Docket No. 04-35, Report and Order and Further Notice of Proposed Rulemaking, FCC 04-188, rel. Aug. 19, 2004, para. 45.

	m 481 - Carrier Annual Reporting		FCC Form OMB Cort iity 2013	481 194 rol No. 3050-0985/QMIP Control No. 3050-0819
<010>	Study Area Code	280452		
<015>	Study Area Name	DELTA TEL CO	ACCEP	TED/FILED
<020>	Program Year	2014		
<030>	Contact Name: Person USAC should contact with questions about this data	Tammy U. Torrey		22 2013
<035>	Contact Telephone Number: Number of the person identified in data line <	601-384-3350 03 <b>0&gt;</b>	Federal Commu Office of	nications Commission the Secretary
<039>	Contact Email Address: Email of the person identified in data line <030	ttorrey@telapex )>	rinc.com	
ANNÚA	L'REPORTING FOR ALL CARRIERS	A TRANSPORT		54.313 54.422 Completion Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	(check box when complete)
<200> <210>	Outage Reporting (voice)	ox if no outages to repo	(complete attached warksheet)	<b>1</b>
<300> <310> <320> <330>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	0	(attach descriptive document)	
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (v Fixed Mobile Number of Complaints per 1,000 customers (b Fixed Mobile			
<800> <900> <1000> <1010> <1110>	Service Quality Standards & Consumer Protect  280452MS510  Functionality in Emergency Situations  280452MS610  Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability  Terrestrial Backhaul (Y/N)?  Terms and Condition for Lifeline Customers	cion Rules Compliance	(check to indicate certification) (attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (fyes, complete attached worksheet) (check to indicate certification) (attach descriptive document) (if not, check to indicate certification) (complete attached worksheet) (complete attached worksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Addit</u> Including Rate-of-Return Carriers affiliated wit	h Price Cap Local Excha	nge Carriers (check to indicate certification) (complete attached worksheet)	
<3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Addit</u>	ional Documentation \	Morksheet (check to indicate certification) (complete attached worksheet)	✓ <b>/</b> // // // // // // // // // // // // /

Data Co	ollection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	
<015>	Study Area Name DELTA TEL CO	
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data Tammy to	J. Torrey
<035>	Contact Telephone Number - Number of person identified in data line <030> 601-3	84-3350
<039>	Contact Email Address - Email Address of person identified in data line <030> ttor	rey@telapexinc.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no )
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no ) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your comp. CETC which only receives frozen support, your progress report is only	any is a
	required to address voice telephony service.	
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document (.pdf)
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

	vice Outage Reporting (Voice) ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280452	
<015>	Study Area Name	DELTA TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Tammy U. Torrey	
<035>	Contact Telephone Number - Number of person identified in data lin	e <030> 601-384-3350	
<039>	Contact Email Address - Email Address of person identified in data lin	e <030> ttorrey@telapexinc.com	

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
			:				· · · · · · · · · · · · · · · · · · ·				
		-									
						See attache	d				
					WC	orksheet					
					·						
						·					

2018	e Offerings including Voice Rate Data ection Form		FCC Form 481 9MB Control No. 3060-0 July 2013	986/GMB Control No. 3060-0819
<010>	Study Area Code	280452		
<015>	Study Area Name	DELTA TEL CO		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this d	ata Tammy U. Torrey		
<035>	Contact Telephone Number - Number of person identified in	data line <030> 601-384-3350		
<039>	Contact Email Address - Email Address of person identified in	data line <030> ttorrey@telapexinc.com		
<701>	Residential Local Service Charge Effective Date	1/1/2013		
<702>	Single State-wide Residential Local Service Charge	13.05		

703>	ka1>	<a2></a2>	<b>&lt;</b> å3>	₹ <b>51</b> 3		<63> <sup>4</sup>	 645	<bs></bs> <bs></bs>       <br< th=""><th><c></c></th></br<>	<c></c>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Substriber Line Charge	State Universal Service Fee	Service Charge	Total per line kates and rees
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					-			Washington and the state of the	
					See att	ached worksheet			
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(710) Broadband Price Offerings  Data Collection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819

<010>	Study Area Code	280452
<015>	Study Area Name	DELTA TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Tammy U. Torrey
<035>	Contact Telephone Number - Number of person identified in data line <03	0> 601-384-3350
<039>	Contact Email Address - Email Address of person identified in data line <03	0> ttorrey@telapexinc.com

<711>	ka1>	<a2></a2>	        	<b2></b2>	**************************************	<013		<d3></d3>	
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
								-	
						-	Tr .		
							1	:	
							:		
			Se	e attached					
			work	sheet					
				·					
			·		·				
								•	
	·						, .,		

(800) Operating Companies Data Collection Form		FCC Form 481 OMB Control No. 3060-098 July 2013	6/OMB Control No. 3060-0819
<010> Study Area Code	280452		

<010>	Study Area Code		280452			 
<015>	Study Area Name	<u> </u>	DELTA TEL CO			 
<020>	Program Year		2014			 
<030>	Contact Name - Person l	JSAC should contact regarding this data	Tammy U. Torrey		,	
<035>	Contact Telephone Num	ber - Number of person identified in data line	e <030> 601-384-3350	sumin.		
<039>	Contact Email Address -	Email Address of person identified in data lin	e <030> ttorrey@telapexinc.com			 
<810>	Reporting Carrier	Delta Telephone Co., Inc.				
<811>	Holding Company	Telapex, Inc.				 
<812>	Operating Company	Delta Telephone Co., Inc.				

<813>	< <del>315</del>		. ₹aŽ×		
•	Affiliates		SAC	Doing Business As Company or Brand Designation	
-					
-		See a	ttached works	heet	
-					
			, , , , , , , , , , , , , , , , , , ,		
-		,			
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•	:				
-					
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•					

bal Lands Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Study Area Code	280452
	DELTA TEL CO
Program Year	2014
	Tammy U. Torrey
Contact Telephone Number - Number of person identified in data line	ne <030> 601-384-3350
Contact Email Address - Email Address of person identified in data line	ne <030> ttorrey@telapexinc.com
Tribal Land(s) on which ETC Serves	
Tribal Government Engagement Obligation  If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Name of Attached Document (.pdf)    Select   (Yes,No,
Needs assessment and deployment planning with a focus on Tribal community anchor institutions; Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes	NA)
	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data lin Contact Email Address - Email Address of person identified in data lin Tribal Land(s) on which ETC Serves  Tribal Government Engagement Obligation  If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:  Needs assessment and deployment planning with a focus on Tribal community anchor institutions; Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes

cras ma sensor si			
	o Terrestrial Backhaul Reporting		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OM8 Control No. 3060-0819
			July 2013
<010>	Study Area Code	280452	
<015>	Study Area Name	DELTA TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Tammy U. Torrey	
<035>	Contact Telephone Number - Number of person identified in data line <030>	601-384-3350	
<039>	Contact Email Address - Email Address of person identified in data line <030>	ttorrey@telapexinc.com	
		1 .	
	Please check this box to confirm no terrestrial backhaul		
<1120>	options exist within the supported area pursuant to § 54.313(G)		
	Please check this box to confirm the reporting carrier offers		
<1130>	broadband service of at least 1 Mbps downstream and 256 kbps		
	upstream within the supported area pursuant to § 54.313(G)		
	<b>\</b>		

Lifeline	erms and Condition for Lifeline Customers	FCC For OMB Co July 201	ontrol No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	280452	
<015>	Study Area Name	DELTA TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Tammy U. Torrey	
<035>	Contact Telephone Number - Number of person identified in data I	3 <b>0&gt;</b> 601-384-3350	
<039>	Contact Email Address - Email Address of person identified in data	30> ttorrey@telapexinc.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Name of attached document (.pdf)	
<1220>	Link to Public Website		
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toll calls, and rates for each such plan.		

(2000) P	rice Cap Carrier Additional Documentation		FCC Form 481	Ä
	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819	ı
	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013	
melaamg	andreso, energin contress agginated white energy court exercing contress		A SECTION OF THE SECT	
<010>	Study Area Code	280452		
<015>	Study Area Name	DELTA TEL CO		
<020>		2014		
<030>		Tammy U. Torrey		
<035>	Contact Telephone Number - Number of person identified in data line <0303			
<039>	Contact Email Address - Email Address of person identified in data line < 030	> ttorrey@telapexinc.com	· · · · · · · · · · · · · · · · · · ·	
CHECK +	he boxes below to note compliance as a recipient of Incremental Connect Am	perica Phase I support frozen High Cost support High Cost support t	o offset access charge reductions, and Connect America Phase II	
CHECK	·	), (e) the information reported on this form and in the documents at	· · · · · · · · · · · · · · · · · · ·	
	Support as see for it is a see as it is seen	the mornation reported on this form and in the documents at	tutiled below is decarate.	
	Incremental Connect America Phase I reporting			
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))			
<2011>	- , , , , -			
	3.1. 13.1. 33.1. (1. 3.1. 3.1. 3.1. 3.1.			
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a	)}		
<2012>	2013 Frozen Support Certification	•		
<2013>	2014 Frozen Support Certification			
<2014>	2015 Frozen Support Certification			
<2015>	.,,			
			Neurosand	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}			
<2016>	Certification Support Used to Build Broadband			
			-	
	Connect America Phase II Reporting (47 CFR § 54.313(e))		<u> </u>	
<2017>	3rd year Broadband Service Certification			

Name of Attached Document Listing Required Information

<2018>

<2019>

<2020>

<2021>

5th year Broadband Service Certification

service in the preceding calendar year.

Interim Progress Community Anchor Institutions

Please check the box to confirm that the attached PDF, on line 2021,

contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband

Interim Progress Certification

100	ate Of Return Carrier Additional Documentation		FCCFalm 481
Data Coll	ection Form		OM8 Control No. 3060-0986/OM8 Control No. 3060-0819
3.37			July 2013
- <010>	Study Area Code 280452		
<015>	Study Area Name DELTA TEI	CO	
<020>	Program Year 2014		
<030>	Contact Name - Person USAC should contact regarding this data Tam  Contact Telephone Number - Number of person identified in data line <030>	my U. Torrey 601-384-3350	
<039>	Contact Email Address - Email Address of person identified in data line <030>	ttorrey@telapexinc.com	
CHECK	he boxes below to note compliance on its five year service quality plan (pursua		
CHECK	• • • • • • • • • • • • • • • • • • • •	he information reported on this form and in the documents attach	• • • •
	Progress Daniert on F. Vees Dien		
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i))  Please check this box to confirm that the attached PDF, on line 3012,	Name of Attached Document Listing Required Information	
	contains the required information pursuant to § 54.313 (f)(1)(ii), as a		
(3011)	recipient of CAF Phase II support shall provide the number, names, and		
	addresses of community anchor institutions to which began providing		
	access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))		✓ (Yes/No)
(3014)	If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017,		(Yes/No)
	contains the required information pursuant to § 54.313(f)(2) compliance		•
	requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
	If the response is yes on line 3014, attach your company's RUS annual		
(3017)	report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?		✓ (Yes/No)
	If the response is yes on line 3018, please check the boxes below to		
	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
(2040)	: Either a copy of their audited financial statement; or (2) a financial report		
(3019)	in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(0004)	Management letter issued by the independent certified public accountant		
(3021)	that performed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below		
	to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),		
	contains: Copy of their financial statement which has been subject to review by an		
(3022)	independent certified public accountant; or 2) a financial report in a		
(3022)	format comparable to RUS Operating Report for Telecommunications		
	Borrowers, Underlying information subjected to a review by an independent certified		
(3023)	public accountant		<u>—</u>
(3024)	Underlying information subjected to an officer certification.		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	280452MS3026

<ul> <li>6. September 2010 Constitute</li> </ul>	ion - Reporting Carri ection Form	er FCC Form 481  OMB Control No. 3050-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	280452
<015>	Study Area Name	DELTA TEL CO
<020>	Program Year	2014
<030>	Contact Name - Perso	on USAC should contact regarding this data Tammy U. Torrey
<035>	Contact Telephone N	umber - Number of person identified in data line <030> 601-384-3350
<039>	Contact Email Addres	ss - Email Address of person identified in data line <030> ttorrey@telapexinc.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities include recipients; and, to the best of my knowledge, the information reported on this	· · · · · · · · · · · · · · · · · · ·	iversal service support
Name of Reporting Carrier: DELTA TEL CO		
Signature of Authorized Officer: CERTIFIED ONLINE	S	Date 10/14/2013
Printed name of Authorized Officer: Brooks Derryberry		
Title or position of Authorized Officer: Vice President/General Manager		
Telephone number of Authorized Officer: 601-355-1522	· · · · · · · · · · · · · · · · · · ·	
Study Area Code of Reporting Carrier: 280452	Filing Due Date for this form: 10/15/2013	

	ion - Agent / Carrier ection Form	FCC Form 481 OMS Control No. 3060-0986/CMB Control No. 3060-0819 July 2013					
<010>	Study Area Code	280452					
<015>	Study Area Name	DELTA TEL CO					
<020>	Program Year	2014					
<030>	Contact Name - Person USAC sh	nould contact regarding this data Tammy U. Torrey					
<035>	> Contact Telephone Number - Number of person identified in data line <030> 601-384-3350						
<039>	Contact Email Address - Email Address of person identified in data line <030> ttorrey@telapexinc.com						

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; agent; and, to the best of my knowledge, the reports an	is authorized to submit the information reported on behalf of the reporting carrier. esponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ta provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recip	ients on Behalf of Reporting Carrier
	orized to submit the annual reports for universal service supported to submit the annual reporting carrier; and, to the best of my knowledge, the inform	ort recipients on behalf of the reporting carrier; I have provided ation reported herein is accurate.
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ag	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	n can be punished by fine or forfeiture under the Communications Act of 18 of the United States Code, 18 U.S.C. § 1001.	of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title

Attachments

#### **REDACTED - FOR PUBLIC INSPECTION**

200) Service Pata Collecti	Outage Repo on Form	rting (Vo	ice)						FCC Form 481 OMB Control July 2013	1 I No. 3060-0986/OMB Con	ntrol No. 3060-0819
<010> Stu	ıdy Area Code					280452					
	ıdy Area Name					DELTA TEL	CO				
<020> Pro	ogram Year					2014					
			AC should conta		<del></del>	Tammy U. To					
<035> Co	ntact Telephor	ne Number	r - Number of p	oerson iden	tified in data li						
	ntact Email Ad	dress - E <u>m</u>	ail Address of	person ider	itified in data li	ne <030> tto	rrey@tela	pexinc.com			
<220>											
<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<u><e></e></u>	<f>Oid This Outage</f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Checkall that apply)	Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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333 25	erating Companies lection Form	FCC Form 481 . OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280452
<015>	Study Area Name	DELTA TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Tammy U. Torrey
<035>	Contact Telephone Number - Number of person identified in data line <0	D30> 601-384-3350

		Dalta Malanhara da Tara	
<810>	Reporting Carrier	Delta Telephone Co., Inc.	,
<811>	Holding Company	Telapex, Inc.	
<812>	Operating Company	Delta Telephone Co., Inc.	

<039> Contact Email Address - Email Address of person identified in data line <030> ttorrey@telapexinc.com

<813> cais cais	4a2x	<
Affiliates	SAC	Doing Business As Company or Brand Designation
Cellular South Licenses, LLC - MS	289001	
Cellular South Licenses, LLC - AL	259004	
Franklin Telephone Co., Inc.	280454	
Telepek Networks, Inc,	289011	C Spire Fiber and C Spire Business Solutions
MANA		
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Demonstration of complying with applicable service quality standards and consumer protection rules:

In establishing this certification in its 2005 ETC Order,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." <sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. <sup>3</sup> In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." <sup>4</sup>

Delta Telephone Co., Inc. ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of Mississippi Public Service Commission which disclose rates, terms and conditions of service to customers; (2) adherence to state consumer protection requirements governing telephone providers under Title 39 Utilities, Part III Rules and Regulations Governing Public Utility Service, Subpart 1, General Rules, and Subpart 3,

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> Id. at para. 28.

<sup>&</sup>lt;sup>3</sup> Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

Special Rules – Telephone Companies, including requirements for customer service, billing, consumer complaints, rates and charges, and under Miss. Code Ann. Title 77, Chapter 3 statutes; and (3) truth-in-billing requirements; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

#### **Ability to Function in Emergency Situations**

The Company hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2). The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as the Company has access to propane.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

Delta Telephone Company, Inc. DELTA TELEPHONE COMPANY, INC. TC-100-0018-00

Ackerman Exchange Area

SECTION II

4<sup>th</sup> Revised Sheet 1

Cancels 3<sup>rd</sup> Revised Sheet 1

#### LOCAL EXCHANGE SERVICE TARIFF

#### GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service and to all stations in the area with central office designations Ackerman and Chester.

(T) (T)

The monthly rates for subscribers located within the Ackerman Exchange Area are:

<u>Business</u>	Monthly <u>Rates</u>	
Individual Line	\$23.87	(I) (D)
Key System Trunks PBX Trunks DID Trunks Payphone Access Line	23.87 23.87 23.87 23.87 *	(D) (I) (I)
Residence		(-)
Individual Line	\$13.05	 (I) (D) (D)

<sup>\*</sup> Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

## FILED

SEP 2 4 2010

MISS. PUBLIC SERVICE COMMISSION TRI IC UTILITIES STAFF

## **APPROVED**

OCT 2 4 2010

MISS. PUBLIC SERVICE
COMMISSION
TO UTILITIES STAFF

10-UN-0346

Issue Date: Effective Date: Order Number:

DELTA TELEPHONE COMPANY, INC. TC-100-0018-00 Chester Exchange Area

SECTION II

4<sup>th</sup> Revised Sheet 3

Cancels 3<sup>rd</sup> Revised Sheet 3

#### LOCAL EXCHANGE SERVICE TARIFF

#### GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service and to all stations in the area with central office designations Ackerman and Chester.

(T) (T)

The monthly rates for subscribers located within the Chester Exchange Area are:

3.75

Business	Monthly <u>Rates</u>		
Individual Line	\$23.87		(I) (D) (D)
			(D) (D)
Key System Trunks	23.87		ì
PBX Trunks	23.87		
DID Trunks	23.87		(I)
Payphone Access Line	23.87 *	•	( <del>-</del> )
Residence			
Individual Line	\$13.05		(I) (D)
	- "	_	$(\overline{\mathbf{D}})$

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\* Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

10-UN-0346

Issue Date: Effective Date: Order Number:

Delta Telephone Company, Inc.
DELTA TELEPHONE COMPANY, INC.
TC-100-0018-00
Eagle Lake Exchange Area

SECTION II 4<sup>th</sup> Revised Sheet 5 Cancels 3<sup>rd</sup> Revised Sheet 5

#### LOCAL EXCHANGE SERVICE TARIFF

#### GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service and extended area service to Vicksburg, Mississippi, at the rates shown below.

RATES	Monthly Rates	
BUSINESS	\$ 23.87	(I) (D)
RESIDENCE	\$ 19.05	(I) (D)
PAYPHONE ACCESS LINE	\$ 23.87 *	(I)
KEY SYSTEM TRUNKS	\$ 23.87	<b>(I)</b>
PBX TRUNKS	\$ 23.87	(I)
DID TRUNKS	\$ 23.87	_ (I)

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SEP 2 4 2010

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10-UN-0346

MISS. PUBLIC SERVICE
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OCT 2 4 2010

Issue Date: Effective Date: Order Number:

<sup>\*</sup> Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Delta Telephone Company, Inc.

DELTA TELEPHONE COMPANY, INC. TC-100-0018-00 Holly Bluff Exchange Area SECTION II 4<sup>th</sup> Revised Sheet 6 Cancels 3<sup>rd</sup> Revised Sheet 6

#### LOCAL EXCHANGE SERVICE TARIFF

#### GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service, at the rates shown below.

RATES	Monthly Rates	
BUSINESS	\$ 23.87	(I) (D)
RESIDENCE	\$ 13.05	(I) (D)
PAYPHONE ACCESS LINE	\$ 23.87 *	<b>(I)</b>
KEY SYSTEM TRUNKS	\$ 23.87	(1)
PBX TRUNKS	\$ 23.87	(1)
DID TRUNKS	\$ 23.87	(1)

## **FILED**

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OCT 2 4 2010

MISS. PUBLIC SERVICE COMMISSION CUTILITIES STAF

10-UN-0346

Issue Date: Effective Date: Order Number:

<sup>\*</sup> Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Delta Telephone Company, Inc.

DELTA TELEPHONE COMPANY, INC.
TC-100-0018-00
Isola Exchange Area

SECTION II

4<sup>th</sup> Revised Sheet 7

Cancels 3<sup>rd</sup> Revised Sheet 7

#### LOCAL EXCHANGE SERVICE TARIFF

#### GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service and extended area service to Belzoni and Louise, Mississippi, at the rates shown below.

RATES	Monthly Rates	
BUSINESS	\$ 23.87	(I) (D)
RESIDENCE	\$ 13.05	(I) (D)
PAYPHONE ACCESS LINE	\$ 23.87 *	(I)
KEY SYSTEM TRUNKS	\$ 23.87	(I)
PBX TRUNKS	\$ 23.87	<b>(I)</b>
DID TRUNKS	\$ 23.87	(I)

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10-UN-0346

APPROVED

OCT 2 4 2010

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Issue Date: Effective Date: Order Number:

<sup>\*</sup> Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Attachment - Line 1210
SECTION II
4th Revised Sheet 8
Cancels 3rd Revised Sheet 8

#### LOCAL EXCHANGE SERVICE TARIFF

#### GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service and extended area service to Belzoni and Isola, Mississippi, at the rates shown below.

RATES	Monthly Rates	
BUSINESS	\$ 23.87	(I) (D)
RESIDENCE	\$ 13.05	(I) (D)
PAYPHONE ACCESS LINE	\$ 23.87 *	(I)
KEY SYSTEM TRUNKS	\$ 23.87	<b>(1)</b>
PBX TRUNKS	\$ 23.87	(I)
DID TRUNKS	\$ 23.87	(I)

## FILED

SEP 2 4 2010

MISS. PUBLIC SERVICE
COMMISSION
BUILD UTILITIES STAFF

**APPROVED** 

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MISS. PUBLIC SERVICE
COMMISSION
CHILLITIES STATE

10-UN-0346

Issue Date: Effective Date: Order Number: Issued By: James H. Creekmore, Sr., President P. O. Box 217

<sup>\*</sup> Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

Delta Telephone Company, Inc.

DELTA TELEPHONE COMPANY, INC. TC-100-0018-00 Merigold Exchange Area SECTION II 3<sup>rd</sup> Revised Sheet 8.1 Cancels 2<sup>nd</sup> Revised Sheet 8.1

#### LOCAL EXCHANGE SERVICE TARIFF

#### GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service and extended area service to Cleveland, Mississippi, at the rates shown below.

RATES	Monthly Rates	
BUSINESS	\$ 23.87	(I) (D)
RESIDENCE	\$ 13.05	(I) (D)
PAYPHONE ACCESS LINE	\$ 23.87 *	(1)
KEY SYSTEM TRUNKS	\$ 23.87	<b>(I)</b>
PBX TRUNKS	\$ 23.87	<b>(I)</b>
DID TRUNKS	\$ 23.87	<b>(I)</b>

FILED

SEP 2 4 2010

MISS. PUBLIC SERVICE COMMISSION TRUC UTILITIES STAFF APPROVED

10-UN-0346

OCT 2 4 2010

MISS. PUBLIC SERVICE COMMISSION

Issue Date: Effective Date: Order Number: Issued By: James H. Creekmore, Sr., President P. O. Box 217

<sup>\*</sup> Payphone Access Lines for "dumb" payphones are grandfathered and restricted to existing services as of 1/1/98. No new service will be offered.

## DELTA TELEPHONE COMPANY, INC. TC-100-0018-00

SECTION IV 6<sup>th</sup> Revised Sheet 16 Cancels 5<sup>th</sup> Revised Sheet 16

#### SERVICE CONNECTION CHARGES

#### SERVICE CHARGES

#### LOW-INCOME ASSISTANCE PROGRAM

(T)

#### General

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a low-income assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

(T)

#### Lifeline Assistance

#### A. General

Lifeline Assistance is a retail service offering available to qualifying low-income subscribers, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for the following package of services: voice-grade access to the public switched network; local usage; dual-tone multi-frequency signaling or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; and toll blocking. An eligible customer receives credit for the Low-Income Assistance Program pursuant to FCC Order 12-11 and pursuant to Mississippi Public Service Commission Docket 2007-AD-487.

(T)

#### B. Regulations

- Unless other eligibility requirements are established by the Commission, Lifeline Assistance is available to all subscribers who participate in one of the following programs:
  - a) Medicaid,
  - b) Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps.

(T)

- c) Supplemental Security Income (SSI),
- d) Federal Public Housing Assistance (FPHA),
- e) Low-Income Home Energy Assistance Program (LIHEAP),
- f) Temporary Assistance for Needy Families (TANF),
- g) National School Lunch Program's Free Lunch Initiative (NSLP).

#### Income-Based Criteria:

Household gross monthly income that does not exceed 135% of the Federal Poverty Guidelines

2. Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that he/she receives benefits under a program outlined in sub-paragraph B.1., above, and must, on the same document, agree to notify the Company if he/she ceases to participate in the program(s). The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications pursuant to FCC Order 12-11 in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.

**(T)** 

## FILED

APPROVED

MAR 1 5 2012

12-UN-0114

APR 1 5 2012

MISS, PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

Issue Date: 3/15/12 Effective Date: 4/15/12 Order Number: Filed By: James H. Creekmore, President P. O. Box 217

DELTA TELEPHONE COMPANY, INC. TC-100-0018-00

## 2-UN-01

SECTION IV 3rd Revised Sheet 16.1 Cancels 2nd Revised Sheet 16.1

MAR 1 5 2012

SERVICE CONNECTION CHARGES

MISS. PUBLIC SERVICE COMMISSION

SERVICE CHARGES

**APPROVED** 

BLIC UTILITIES STAFF
LOW-INCOME ASSISTANCE PROGRAM (Continued)

APR 1 5 2012

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#### Lifeline Assistance (Continued)

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

#### B. Regulations (Continued)

- All applications for this service are subject to verifications with the state agency responsible for administration of the qualifying program. The Company may request any additional documentation deemed necessary prior to providing Lifeline benefits such as an administrating agency's official designation of eligibility in a particular means-based program in sub-paragraph B.1., above, and that the telephone subscriber is the financially responsible party for the qualifying member of his or her household, or that the eligible household member is the telephone subscriber's dependent pursuant to the rules and regulation of the Internal Revenue Service.
- The Company will reconcile and confirm eligibility periodically pursuant to FCC Order 12-11. At least annually an FCC-compliant random survey of a **(T)** statistically valid number of the Lifeline subscribers which request that each surveyed subscriber verify under penalty of perjury that they, or a member of their household continue to participate in one of the means-based programs approved herein for eligibility by the MPSC and/or survey at least annually the entire Lifeline subscriber base requesting that each surveyed subscriber verify under penalty of perjury that they, or a member of their household continue to participate in one of the means-based programs established by the MPSC as eligible for lifeline funding. Lifeline subscribers who are subsequently determined to be ineligible shall be notified of their ineligibility in writing by the Company and provided 60 days from the date of such notice to rectify or otherwise demonstrate their eligibility prior to the discontinuance of their Lifeline benefits. All unresolved disputes regarding Lifeline eligibility shall be **(T)** brought to the attention of the MPSC for resolution.

5.

A subscriber may elect at the time of subscription to Lifeline Assistance to 6. receive toll blocking as part of Lifeline Assistance at no charge. "Toll Blocking" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence. Local service deposit requirements will be waived for customers, who voluntarily receive Toll Limitation Service.

Issue Date: 3/15/12

Effective Date: 4/15/12

Order Number:

Filed By: James H. Creekmore, President

P. O. Box 217

DELTA TELEPHONE COMPANY, INC.

FILED

12-UN-0114

SECTION IV 1st Revised Sheet 16.1-A Cancels Original Sheet 16.1-A

MAR 1 5 2012

SERVICE CONNECTION CHARGES

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

SERVICE CHARGES

APPROVED

LOW-INCOME ASSISTANCE PROGRAM (Continued)

APR 15 2012

(T)

Lifeline Assistance (Continued)

MISS. PUBLIC SERVICE
COMMISSION
PUBLIC UTILITIES STAFF

#### B. Regulations (Continued)

- 7. Lifeline Assistance will not be disconnected for non-payment of toll charges, however, in the event toll charges are not paid within 10 days of the mailing of the Company bill, the Company will implement Toll Blocking immediately thereafter. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- 8. The Company may not collect a service deposit in order to initiate lifetine
  Assistance if the qualifying low-income subscriber voluntarily elects toll
  blocking from the Company, where available. If toll blocking is unavailable,
  then the Company may charge a service deposit.

9.

(D)

- 10. Only one Lifeline service is available per residential household pursuant to FCC Order 12-11. A household is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians. A household is not permitted to receive Lifeline benefits from multiple providers.
- 11. A Lifeline customer may subscribe to any local service offering available to other residential customers.
- 12. The PIC charge will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

Issue Date: 3/15/12

Effective Date: 4/15/12

Order Number:

Filed By: James H. Creekmore, President

P. O. Box 217

Louise, Mississippi 39037

(D) (E) ---

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DELTA TELEPHONE COMPANY, INC.

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TC	-100-0	018-00	12-UN-0114	3 <sup>rd</sup> Revised Sheet 16.2 Cancels 2 <sup>rd</sup> Revised Sheet 1	<b>6</b> 9
	E	LED_	12-011-0114	They be the time to the time t	0.2
ند		IR 1 5 2012 IBLIC SERVICE	SERVICE CONNECTION CHARG	APPROVED	
	COL	MISSION	SERVICE CHARGES	127 1160 110	
CO	WIN	EUNE ASSIST	ANCE PROGRAM (Continued)	APR 1 5 2012	<b>(T)</b>
		Assistance (Co	ntinued)	MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF	
C.	Cre	dits			
	1.	The following c Assistance:	redit* will apply for each customer e	ligible for Lifeline	<b>(T)</b>
				Monthly Credit*	
		a) Lifeline C	redit <b>O</b>	\$ 9.25 (I)	(C) (D) (- (1)
	2.	of the Federal	shall apply the baseline payments re Lifeline Assistance program to the q service rate, pursuant to FCC Orde	ualifying customer's basic	<b>(T)</b>
	3.		nts that are received from Lifeline or I service charges and then to any ou		

* Credit amount will not exceed the total of the basic Residential Local Exchange and Subscriber Line Charge rate.	<b>(T)</b>
	(D)   (D)

1 Rates are in compliance with FCC Order 12-11 and are effective on dates determined by (N) the FCC under Order 12-11. (N).

Issue Date: 3/15/12 Effective Date: 4/15/12

Order Number:

Filed By: James H. Creekmore, President

P. O. Box 217

### **REDACTED – FOR PUBLIC INSPECTION**

# DELTA TELEPHONE COMPANY, INC. (SAC 280452) ATTACHMENT - LINE 3026 ATTACHMENT REDACTED IN ENTIRETY